SBDC HAS BIG IMPACT
OCT. 1, 2020, TO SEPT. 30, 2021

JOBS AND JOB GROWTH
- 2,295 NEW JOBS CREATED
- 7,508 JOBS RETAINED
- 513 NEW BUSINESSES STARTED

SALES AND SALES GROWTH
- $134 MILLION NEW SALES
- $197 MILLION NEW INVESTMENTS (DEBT AND EQUITY)
- $84 MILLION EXPORT SALES

CLIENT SATISFACTION
- Net Promoter Score®: 86.3
- 97.8% SATISFIED
- 81% EXTREMELY SATISFIED
70+ IS CONSIDERED EXCEPTIONAL

ENTREPRENEURS AND BUSINESSES SERVED
- 13,358 CLIENTS
- 8,178 EXISTING BUSINESS CLIENTS
- 5,180 ENTREPRENEURS
- 721 TRAININGS OFFERED ACROSS OHIO

2021 was a big year for the Ohio Small Business Development Centers.

- 2,507 JOBS CREATED OR RETAINED
- 1,829 BUSINESSES SERVED
- $46.7 MILLION INCREASED SALES
- 9 SBDC OFFICES SERVE THE APPALACHIAN REGION

SBDC CLIENTS:
- EMPLOY MORE THAN 68,000 PEOPLE
- HAVE ANNUAL SALES OF MORE THAN $7.7 BILLION

5.5% VETERANS
43.9% MINORITIES
55.1% WOMEN

The Ohio Small Business Development Center (SBDC) Program is funded in part through a cooperative agreement with the U.S. Small Business Administration. The SBDC program is also funded in part by the Ohio Department of Development. All services are extended to the public on a non-discriminatory basis. Language assistance services are available for limited English proficient individuals. Reasonable accommodation for persons with disabilities will be made if requested at least two weeks in advance. Contact SBDC at (614) 466-2711 or at our website: www.sbdc.development.ohio.gov

The State of Ohio is an Equal Opportunity Employer and Provider of ADA Services.