

**Are you moving?
Are you a
PIPP Plus customer?
Then stepping up to Post
PIPP Plus may be for you!**

*If you stop or shut off electric service
or*

*If you are moving and have a different
electric utility
and*

*You still owe PIPP Plus arrearages to your
old electric utility
then*

You are eligible for Post PIPP Plus

You must contact your old electric utility and set up your payment plan.

Every time you pay 1/60th of your old arrearages you will be given credit for 1/12th of the arrearages.

By making twelve 1/60th payments in a row you will reduce your electric arrearages and improve your credit score

You must act quickly. Post PIPP Plus is only available for 12 months from the date that your electric service is cancelled. Any amounts that are not credited by the end of the 12 months, you will have to pay.



**Is stepping
from "PIPP Plus"
to "Graduate
PIPP Plus" best
for you?**

- *Has your income increased enough that you are above 150 percent of the federal poverty guidelines?*
- *Has the size of your household changed in a way that it makes you over income for PIPP Plus?*
- *Is PIPP Plus no longer the best payment option for you, but you need assistance with arrearages?*

For these and other reasons you may switch to **Graduate PIPP Plus** (Grad).

Grad is a 12-month program. Make your payments on time and in full for all 12 months and you will eliminate your arrearages. Your utility or HEAP provider can provide details on the Grad monthly payment amount.

You must be in good standing with PIPP Plus to transfer to Grad (all PIPP Plus payments must be paid up to date).

Ohio

PIPP PLUS

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Mary Taylor, Lt. Governor

Christiane Schmenk, Director
Ohio Department of Development

Todd A. Snitchler, Chairman
Public Utilities Commission of Ohio

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